

COOKSTOWN CAMPUS

Burn Road
Cookstown
Co. Tyrone
BT80 8DN
t. 0845 603 1881
f. 028 8676 1818
textphone. 028 8772 0625

DUNGANNON CAMPUS

Circular Road
Dungannon
Co. Tyrone
BT71 6BQ
t. 0845 603 1881
f. 028 8775 2018
textphone. 028 8772 0625

ENNISKILLEN CAMPUS

Fairview, 1 Dublin Road,
Enniskillen
Co. Fermanagh
BT74 6AE
t. 0845 603 1881
f. 028 6632 6357
textphone. 028 6634 2278

OMAGH CAMPUS

2 Mountjoy Road
Omagh
Co. Tyrone
BT79 7AH
t. 0845 603 1881
f. 028 8224 1440
textphone. 028 8225 5237



Higher Education Student Support Services
Helping you along the way

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College**

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**South West
College**

**STUDENT
SERVICES**
@SWC



here to help you...

Undertaking a Higher Education course is about more than simply turning up for class and while most of your time at college will be rewarding and fun, there may be times when you need some extra support.

This guide will introduce you to the wide range of student services offered by our highly experienced staff, who are here to help you throughout your time at South West College. I would encourage students to use the contact details provided to address any queries or concerns in relation to the issues listed. Comments on the range and quality of our student support services are very welcome and should be addressed to me at the email address below.

Wishing you well,

Sharon Pritchard

Sharon Pritchard, Student Services Manager
sharon.pritchard@swc.ac.uk

Additional academic support

There is currently an academic support service available to all part-time and full-time higher education students enrolled at South West College. This is in addition to the support you will get from your course lecturers and course co-ordinator. The academic support service covers a wide range of areas including practical workshops for topics such as enhanced study skills and interview skills as well as employer Q&A panels and an 'insider's perspective' series for a large portfolio of graduate jobs.

This service is facilitated by a panel of experienced and dedicated HE lecturers. They are available for whole class or individual support. For more information please email: academic.support@swc.ac.uk

Careers & Employability Service

From career planning and development, employer visits and job fairs, interviews and employment advice, our team of friendly, qualified careers advisers are on hand to provide advice for all full time and part-time Higher Education students.

Advisers are based at Dungannon, Enniskillen and Omagh campuses and welcome you to contact them on careers@swc.ac.uk or just call in to your nearest student services office.

Disability Service

The College is committed to providing a supportive learning environment for all students. Learning support is available to Higher Education students who have a disability and/or learning difficulty, in the form of classroom assistance, exam support and loan of specialist learning equipment.

To ensure that individual arrangements are put in place to support you throughout your time at the College, you are advised to register with your Student Support Officer by calling into the Student Services Office or email: student.support@swc.ac.uk

Student Finance Service

Whether you are undertaking a full-time or part-time Higher Education programme, the Student Support Officers are here to help ensure you have applied for all the available funding, including loans, bursaries and scholarships as well as accessing benefits you may be entitled to.

For confidential help or advice on any issue relating to academic financial support, please contact your Student Support Officer by calling into the Student Services Office or email: student.support@swc.ac.uk

Counselling Service

Counselling provides a safe environment away from your daily life where you can explore problems or feelings which are difficult to manage. We are here to help when you are suffering from relationship difficulties, family issues, depression, addictions or anything else stopping you from studying.

To make an appointment with a Counsellor, please contact your Student Support Officer by calling into the Student Services Office or email: student.support@swc.ac.uk

Learning Resource Centres

The Learning Resource Centres provide a wide range of textbooks, journals, newspapers, government publications and high speed internet access to facilitate private study and research.

For further information please drop into the LRC at your campus or email:

- Dungannon Campus: dgn.lrc@swc.ac.uk
- Enniskillen Campus: ekn-lrc@swc.ac.uk
- Omagh Campus: oma.lrc@swc.ac.uk

Equality & Diversity

All students have the right to equal opportunities regardless of age, gender, race, religion/belief, sexual orientation or any disability. At South West College we recognise and celebrate the diversity of our student population.

If you are concerned about issues regarding equality, diversity or inclusion, please contact the Equality Officer: thomas.bradley@swc.ac.uk

Safeguarding

Your safety is important to us. We want all our students to feel safe and have a positive experience at South West College.

If you are concerned about your safety or the safety of someone you know, please contact your Safeguarding Officer:

- Dungannon & Cookstown Campuses: bernadette.coggan@swc.ac.uk
- Enniskillen Campus: ruth.moore@swc.ac.uk
- Omagh Campus: des.o'doherty@swc.ac.uk

Creche

Dungannon and Omagh Campuses have fully functional crèche facilities on site. These facilities are operated by Washingford Day Care and are available for staff and student bookings. Both crèches offer full-time and part-time places, a drop-in service, pre-school aftercare and a pick-up service.

For further information, please contact

- Dungannon Campus: Tel (028)8775 2220 or email: washingforddaycare1@hotmail.co.uk
- Omagh Campus: Tel (028) 8225 5214 or email: washingforddaycare1@hotmail.co.uk

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To find out more about our courses scan this code with your smartphone. If you don't have a QR code reader, download a free app.