At SWC we believe that the benefits of earning while you learn are for many students the key to their success.
INTRODUCTION

AT SWC WE BELIEVE THAT THE BENEFITS OF EARNING WHILE YOU LEARN ARE FOR MANY STUDENTS THE KEY TO THEIR SUCCESS. STUDENTS GAIN VALUABLE REAL-TIME WORK EXPERIENCE WITH EMPLOYERS THAT ENABLES CAREER PROGRESSION WITHOUT HEAVY FINANCIAL DEBT.

With the Training for Success, Apprenticeship and Higher Level Apprenticeship programmes you can study with us and work at the same time. We have students who travel from across Northern Ireland to study on our work based training programmes in areas such as; motor vehicle studies, plumbing, electrical, catering, refrigeration, bricklaying, carpentry, joinery and engineering and many more.
South West College offers Traineeships at Level 1, level 2 and Apprenticeships at Level 3. These courses are designed to boost employability skills within the highly thought after professional and technical industries in Northern Ireland. These courses have been developed from international examples of excellence in vocational education and training, are led by employers, and take account of the future skills needs of Northern Ireland’s economy.

They are part of a new structure of professional and technical training in Northern Ireland which enables progression from Level 2 (equivalent to GCSE) through Level 3 (equivalent to A-Level) and on to higher apprenticeships at Levels 5 to 8. These programmes will offer opportunities to young people of all abilities and attainments to prepare for the world of work or progression to further learning, building their skills and developing career progression opportunities.
TRAINEESHIPS

Traineeships offer a learning journey balancing knowledge based learning with practical work based experiences giving learners an insight into their chosen professional and technical pathway at a range of levels. These skills programmes offer you a unique opportunity to become the stars of the future ensuring NI companies of all sizes have a skilled workforce which is highly qualified both vocationally and academically.

Traineeships are provided in a wide range of professional and technical areas. A Traineeship is a new Level 2 award equivalent to 5 GCSEs at Grades A*-C. It includes both a professional and technical qualification equivalent to 3 GCSEs at Grades A*-C and Level 2 qualifications in English and Mathematics. On completion of the programme, trainees will have the skills and qualifications needed to succeed in Level 3 Apprenticeships or in employment.

- Traineeships are designed for young people aged 16-24 who have 4 GCSEs at Grades D-G, including English and Mathematics at Grades D-F, or equivalent qualifications. Those who do not have these qualifications may be considered, depending on aptitude and experience.
Traineeships will normally take two years to complete. Those with more GCSEs at higher grades may wish to complete a Level 2 Traineeship in preparation for a Level 3 Apprenticeship, and may be able to do so in a shorter time.

All Traineeships have a structured work placement component.

Traineeships employ project-based learning and work-based learning to: develop good professional and technical skills in their subject area, and to enhance work-ready skills needed for success in the workplace, such as confidence, leadership, teamwork, creativity and good communications.

Trainees will receive good pastoral care, and effective career information and guidance. Additional support is provided for those with a learning difficulty or disability.
TRAINEESHIP NON-EMPLOYED ROUTE
The non-employed route is open to young people who have not yet secured employment, including those who are as yet undecided about their preferred occupation and career. Those who join the Traineeship non-employed route will avail of the following:

- £40 per week allowance (not means-tested);
- £180 bonus on successful completion of each full year of the programme;
- Assistance with weekly travel costs; and
- Childcare assistance of up to £165 for one child or up to £240 for two children in registered childcare. Alternatively childcare assistance of up to £70 per week for one child or £100 per week for two children for childcare provided by a relative.

TRAINEESHIP EMPLOYED ROUTE
Young people who are already employed are also able to access Traineeships, provided their employer supports them to do so and enables them to attend training at agreed times. Those who join the Traineeship employed route will avail of the following:

- Paid experience in their chosen occupation;
- The possibility of continued employment with their employer once they have completed their training; and
- At least the age-appropriate national minimum wage from their employer.

PROGRESSION
On successful completion of a Level 2 Traineeship, young people can progress to an Apprenticeship at Level 3 or to other Level 3 Further Education courses. Alternatively, they may go into employment or continue in employment.
LEVEL 3 APPRENTICESHIPS

As an apprentice, you will be a new or existing employee, in a Northern Ireland-based company, working with experienced staff to learn and develop your skills. An apprentice also receives 'off-the-job' training, usually on a day-release basis with the College, to work towards achieving vocational qualifications and Essential Skills qualifications (reading, writing, maths and ICT).

SWC Training Support Officers will meet with you and your employer to discuss your training needs and will then develop a training programme for you. We will be with you every step of the way throughout your apprenticeship to support you to ensure you achieve your apprenticeship.

Usually you are with the employer four days a week and with the College one day a week and your employer will pay you for your time spent with the College. SWC works closely with employers to deliver full on the job training where possible via our Trainer Assessor delivery allowing all aspects of the ApprenticeshipsNI framework delivered in your place of work.

- An Apprenticeship is a Level 3 award, equivalent to at least 2 A-levels. Apprenticeships are provided in a wide range of professional and technical areas. Apprenticeships are for employed people and all the training provided is relevant to and developed in the workplace. Apprenticeships have the breadth and depth of knowledge and skills to ensure that those who complete the Apprenticeship at a good standard are able to succeed in Higher Level Apprenticeships, in Higher education, or in employment.
• Apprenticeships are designed for anyone over the age of 16 who has 5 GCSEs at Grades A*-C, and Level 2 qualifications in English and Mathematics, or equivalent qualifications. Those who do not have these qualifications may be considered, depending on aptitude and experience.

• Apprenticeships take a minimum of two years to complete.

• Apprenticeships employ work-based learning as the main way in which young people are qualified for work and for progression to higher levels. They are designed to ensure that students develop strong professional and technical skills in their chosen career, and also the work-ready skills needed for success in the workplace, such as confidence, leadership, teamwork, creativity and good communications. These skills are developed through project-based and workplace activities.

• Apprentices will receive good pastoral care, and effective career information and guidance. Additional support is provided for those with a learning difficulty or disability.

BENEFITS OF APPRENTICESHIPS

Apprentices avail of the following benefits:
• Paid experience in their chosen occupation;
• Possibility of continued employment with their employer once they have completed their Apprenticeship; and
• At least the age-appropriate national minimum wage from their employer.

PROGRESSION

On successful completion of a Level 3 Apprenticeship, participants can continue in employment. Apprentices may also progress to a Higher Level Apprenticeship while employed, or to Higher Education (while employed or otherwise).
HIGHER LEVEL APPRENTICESHIP (HLA) IS A UNIQUE WORK-BASED PROGRAMME THAT ENABLES PARTICIPANTS TO EARN WHILE THEY LEARN AND GAIN A NATIONALLY RECOGNISED PROFESSIONAL QUALIFICATION.

Successful candidates will be employed in an organisation relevant to their chosen profession to gain valuable experience over a 2 or 3 year period. This experience will coincide with a close mentoring relationship and academic support provided by South West College as they progress through the Foundation Degree.

The Higher Level Apprentice programme is widely recognised as the best combination of on the job training and employee higher level study available. The unique programme offers employees the opportunity to gain a third level qualification at Foundation Degree level, whilst improving business practice by developing a progressively skilled workforce essential for today’s competitive global market.

For video testimonies and further information log onto: www.swc.ac.uk/hla
AGRICULTURE COURSES
Level 2 NVQ Diploma in Agriculture 18-19

www.swc.ac.uk  028 8225 0109
LEVEL 2 NVQ DIPLOMA IN AGRICULTURE

Course Code: PAGRI2
Session Code: RET1A
Awarding Body: City & Guilds
Level: 2
Duration: 2 years
Campus Location: Enniskillen
Interview Required: Yes
Course Coordinator Name: Enniskillen - John McTeggart
John.McTeggart@swc.ac.uk

Course Description
The L2 Diploma in Agriculture is suitable for 16-24-year old’s and is designed to equip learners with the knowledge and skills to pursue a career within the Agricultural Industry. The qualification focuses upon the principles and practices of agriculture in a work-based setting. A Farm placement/employer is essential and this can in some instances be the home farm.

THE QUALIFICATION FOCUSES UPON THE PRINCIPLES AND PRACTICES OF AGRICULTURE IN A WORK-BASED SETTING.
What You Will Learn
You will learn the basic practical and knowledge skills necessary to gain employment and progress on to Level 2. Modules cover the aspects of practical livestock production, from looking after the new born to delivering basic livestock treatments.

Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge and competence based assessments within College and the work place.

Entry Requirements
There are no formal entry requirements for this qualification, however learners must have the potential to successfully gain the qualification.

Progression
Successful completion of the Level 2 qualification would allow participants to progress into employment or to the Level 3 in Work-Based Agriculture.
BRICKWORK COURSES

Level 1 Diploma in Brickwork  22-23
Level 2 NVQ Diploma in Brickwork  24-25
Level 3 NVQ Diploma in Brickwork  26-27

www.swc.ac.uk  028 8225 0109
LEVEL 1 DIPLOMA IN BRICKWORK

Course Code: PBRICK1
Session Code: RDT1A
Awarding Body: Cskills Awards
Level: 1
Duration: 1 year
Campus Location: Dungannon
Omagh

Interview Required: Yes

Course Coordinator Name:
Dungannon - Michael Brogan
Michael.Brogan@swc.ac.uk

Omagh - Aquinas Devlin
Aquinas.Devlin@swc.ac.uk

Course Description
The Level 1 Diploma in Brickwork has been designed to develop the skills, knowledge and understanding necessary for progression to further training at Level 2. It is also designed to allow you as an employee to demonstrate your competence in an employment role within the sector.

What You Will Learn
You will learn the basic practical and knowledge skills necessary to gain employment and progress on to Level 2. These are covered in a range of practical and theory modules covering: Health and Safety in the workplace, Technical information, quantities and communication, Knowledge of construction technology, Mix construction materials, Set out and build basic masonry structures.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge testing in the format of multiple choice questions under exam conditions and practical assessments. Practical assessments will be assessed on work based evidence and direct observation in the workplace.

Entry Requirements
There are no formal entry requirements for this qualification, however, learners must have the potential to successfully gain the qualification. The minimum age requirement for this qualification is 16 plus.

Progression
This level 1 qualification will give you an introduction to the hand skills and knowledge required for you to progress onto the Level 2 NVQ Diploma in Bricklaying or into work.
LEVEL 2 NVQ DIPLOMA IN BRICKWORK

Course Code: PBRICK2
Session Code: RDT1A
Awarding Body: Cskills Awards
Level: 2
Duration: 2 years
Campus Location: Dungannon Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Michael Brogan Michael.Brogan@swc.ac.uk
Omagh - Aquinas Devlin Aquinas.Devlin@swc.ac.uk

Course Description
The Level 2 in Brickwork has been developed for delivery in a working environment. Thus it is necessary for applicants to be in appropriate employment or work placement. The course has been designed to develop and recognise your skills, knowledge and competence so that you can work in industry or progress onto further learning.

What You Will Learn
You will learn the essential practical skills and knowledge necessary to enable you to gain employment in this field. These are covered in a range of practical and theory modules covering: Health and Safety in the workplace, Setting out and erecting masonry structures, Conforming to productive working practices, Moving, handling and storing resources in the workplace.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT at an appropriate level if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge testing and practical assessments. Practical assessments will be assessed on work based evidence and direct observation in the workplace.

Entry Requirements
There are no formal entry requirements for this qualification, however, learners must have the potential to successfully gain the qualification. The minimum age requirement for this qualification is 16 plus.

Progression
This qualification will give you a robust understanding of the skills, knowledge and understanding required for you to enter the work environment or progress onto the Level 3 in Brickwork.

THE COURSE HAS BEEN DESIGNED TO DEVELOP AND RECOGNISE YOUR SKILLS, KNOWLEDGE AND COMPETENCE
LEVEL 3 NVQ DIPLOMA IN BRICKWORK

Course Code: PBRICK3
Session Code: RDT1A
Awarding Body: Cskills Awards
Level: 3
Duration: 2 years
Campus Location: Dungannon Omagh
Interview Required: Yes
Course Coordinator Name: Dungannon - Michael Brogan Michael.Brogan@swc.ac.uk
Omagh - Aquinas Devlin Aquinas.Devlin@swc.ac.uk

Course Description
The Level 3 NVQ Diploma in Brickwork qualification has been developed for delivery in a working environment. This means you need to be employed to study this qualification. The course has been designed to develop and recognise your skills, knowledge and competence so that you can work within the construction industry or progress onto further learning.

What You Will Learn
You will be able to demonstrate, in a real workplace environment, that you are competent against a set of performance statements. The learner will learn key practical skills and knowledge in the following areas: Health, Safety and Welfare in the Workplace, Good Occupational Working Relationships in the Workplace, Occupational Method of Work in the Workplace, Setting Out and erecting complex Masonry Structures.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge testing in the format of multiple choice questions and practical assessments.

Entry Requirements
The minimum age requirement for this qualification is 16 plus. However it is necessary for applicants to have achieved the Level 2 qualification in Brickwork or have substantial industrial experience in this area. All applicants must be in paid employment to complete the course.

Progression
This level 3 qualification will give you a robust understanding of Trowel Occupations and enables progression into employment or on to further qualifications such as Level 4 NVQ Diploma in Construction Site Supervision.
CONSTRUCTION COURSES

Level 1 Diploma in Carpentry and Joinery 30-31
Level 2 Bench Joinery 32-33
Level 2 Site Carpentry 34-35
Level 3 NVQ in Bench Joinery 36-37
Level 3 Site Carpentry 38-39
LEVEL 1 DIPLOMA IN CARPENTRY AND JOINERY

Course Code: PJOINB1
Session Code: RDT1A
Awarding Body: Cskills Awards
Level: 1
Duration: 2 years
Campus Location: Dungannon
Enniskillen
Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Michael Brogan
Michael.Brogan@swc.ac.uk
Enniskillen - John McTeggart
John.McTeggart@swc.ac.uk
Omagh - Peter McCloy
Peter.McCloy@swc.ac.uk

Course Description
Level 1 Carpentry and Joinery is designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. Learners will benefit from tutors with industry experience, state-of-the-art facilities and resources and real work experiences.

What You Will Learn
You will the basic practical and knowledge skills necessary to gain employment and progress on to Level 2. These are covered in a range of practical and theory modules covering: Health and Safety in the workplace, use of a wide range of tools and equipment, measuring, marking out and manufacture of a range of basic joints used in the construction of a variety of projects such as stairs, windows, doors and other furniture.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge and competence based assessments within College.

Entry Requirements
There are no formal entry requirements for this qualification; however, learners must have the potential to successfully gain the qualification.

Progression
This Level 1 qualification will give you an introduction to the hand skills and knowledge required for you to progress onto the Level 2 NVQ Diploma or into work.
LEVEL 2 BENCH JOINERY

Course Code: PJOINB2
Session Code: RDT1A
Awarding Body: Cskills Awards
Level: 2
Duration: 2 years
Campus Location: Dungannon
Enniskillen
Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Michael Brogan
Michael.Brogan@swc.ac.uk
Enniskillen - John McTeggart
John.McTeggart@swc.ac.uk
Omagh - Peter McCloy
Peter.McCloy@swc.ac.uk

Course Description
Level 2 Bench Joinery is designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. Bench Joinery is Workshop based, manufacturing joinery components used in the Construction and service industries. The course supports the knowledge and skills development required for access to all levels within the Carpentry and Joinery working environment.

What You Will Learn
You will gain the knowledge and skills necessary to measure, mark out and manufacture a range of joinery components such as stairs, windows, doors, kitchen units, bedroom and office furniture, shop fronts etc. You will also learn how to operate woodworking machinery.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT at an appropriate level if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.

Entry Requirements
There are no formal entry requirements for this qualification; however, learners must have the potential to successfully gain the qualification.

Assessment Methods
There are no formal examinations for this qualification. The course is assessed through a series of competence based assessments within College and the work place.

Progression
This qualification will give you a robust understanding of the skills, knowledge and understanding required for you to enter the work environment or progress onto the Level 3.

THE COURSE SUPPORTS THE KNOWLEDGE AND SKILLS DEVELOPMENT REQUIRED FOR ACCESS TO ALL LEVELS WITHIN THE CARPENTRY AND JOINERY WORKING ENVIRONMENT.
LEVEL 2 SITE CARPENTRY

Course Code: PJ0INS2
Session Code: RDT1A
Awarding Body: Cskills Awards
Level: 2
Duration: 2 years
Campus Location: Dungannon
Enniskillen
Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Michael Brogan
Michael.Brogan@swc.ac.uk
Enniskillen - John McTeggart
John.McTeggart@swc.ac.uk
Omagh - Peter McCloy
Peter.McCloy@swc.ac.uk

Course Description
This qualification is designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. Thus it is necessary for applicants to be in appropriate employment or work placement. The course supports the knowledge and Skills development requirements for access to all levels into the Carpentry and Joinery working environment.

What You Will Learn
You will learn the essential practical skills and knowledge necessary to enable you to gain employment in this field. These are covered in a range of practical and theory modules covering: measure, mark out, cut and erect traditional roofs and prefabricated roof trusses, fit fascia and soffit boards and apply felt membranes and batons for roof tiles and slates, carry out 1st fix operations (before Plastering) i.e. fitting floor joists, laying flooring, erecting stud walls, fitting dry lining, plasterboard, and doorframes etc. You will also learn how to carry out 2nd fix Operations (after Plastering) i.e. hang doors & fit locks, fit architraves and skirting boards.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT at an appropriate level if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.

Entry Requirements
There are no formal entry requirements for this qualification, however learners must have the potential to successfully gain the qualification.

Progression
Achievement of this qualification will enable the learner to follow a career in their chosen field in Carpentry with progression to Level 3.
Course Code: PJOINB3
Session Code: RDT1A
Awarding Body: Cskills Awards
Level: 3
Duration: 2 years
Campus Location: Dungannon
Enniskillen
Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Michael Brogan
Michael.Brogan@swc.ac.uk
Enniskillen - John McTeggart
John.McTeggart@swc.ac.uk
Omagh - Peter McCloy
Peter.McCloy@swc.ac.uk

Course Description
The Bench Joinery qualifications are designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. Bench Joinery is Workshop based, manufacturing joinery components used in the Construction and service Industries. You need to be employed to study this qualification.

What You Will Learn
You will gain the knowledge and skills to interpret drawings, organise work, measure, mark out and manufacture a range of joinery components such as stairs, windows, doors, kitchen units, bedroom and office furniture, shop fronts etc. You will also learn how to operate woodworking machinery.
**Additional Information**
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology.

**Assessment Methods**
The course is assessed through a series of competence based assessments within College and the work place and end of unit tests.

**Entry Requirements**
It is expected that learners have successfully gained the Level 2 qualification before progressing to Level 3 or have substantial industry experience in this field.

**Progression**
Achievement of this qualification will enable the learner to follow a career in their chosen field in Carpentry or Joinery. It also provides the opportunity to progress to the Level 4 NVQ Diploma in Construction Site Supervision or a suitable Foundation Degree.

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**Bench Joinery is Workshop Based, Manufacturing Joinery Components Used in the Construction and Service Industries.**
**Level 3 Site Carpentry**

**Course Code:** PJ0INS3  
**Session Code:** RDT1A  
**Awarding Body:** Cskills Awards  
**Level:** 3  
**Duration:** 2 years  
**Campus Location:** Dungannon Enniskillen Omagh  
**Interview Required:** Yes  
**Course Coordinator Name:**  
Dungannon - Michael Brogan  
Michael.Brogan@swc.ac.uk  
Enniskillen - John McTeggart  
John.McTeggart@swc.ac.uk  
Omagh - Peter McCloy  
Peter.McCloy@swc.ac.uk

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**Course Description**

The Carpentry qualification is designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. Site Carpentry is site based, working on domestic and commercial buildings. You need to be employed to study this qualification. The course supports the knowledge and Skills development requirements for access to all levels into the Carpentry and Joinery working environment.

**What You Will Learn**

You will gain the knowledge and skills to interpret drawings, organise work, measure, mark out, cut and erect traditional roofs and prefabricated roof trusses, fit fascia and soffit boards and apply felt membranes and batons for roof tiles and slates, carry out 1st fix operations (before Plastering) i.e. fitting floor Joists, laying flooring, erecting stud walls, fitting drylining and plasterboard, fitting doorframes etc. You will also learn how to carry out 2nd fix Operations (after Plastering) i.e. hang doors & fit locks, fit architraves and skirting boards.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology.

Assessment Methods
The course is assessed through a series of competence based assessments within College and the work place and end of unit tests.

Entry Requirements
It is expected that learners have successfully gained the Level 2 qualification before progressing to Level 3 or have substantial industry experience in this field.

Progression
Achievement of this qualification will enable the learner to follow a career in their chosen field in Carpentry or Joinery. It also provides the opportunity to progress to the Level 4 NVQ Diploma in Construction Site Supervision or a suitable Foundation Degree.
CUSTOMER SERVICE COURSES

Level 1 NVQ Certificate
in Customer Service

www.swc.ac.uk  028 8225 0109
LEVEL 1 NVQ CERTIFICATE IN CUSTOMER SERVICE

Course Code: PCUSTSERV1
Session Code: RDT1A
Awarding Body: City & Guilds
Level: 1
Duration: 2 years
Campus Location: Dungannon Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Michael Brogan
Michael.Brogan@swc.ac.uk
Enniskillen - John McTeggart
John.McTeggart@swc.ac.uk
Omagh - Peter McCloy
Peter.McClgy@swc.ac.uk

Course Description
This Level 1 NVQ Certificate in Customer Service course will appeal to students that are interested in the area of Customer Service. It aims to provide you with a basic knowledge and understanding of dealing with customers.

What You Will Learn
This course provides the first step towards a career interacting with customers and developing the basic elements that are needed to enable you to work on a range of practical skills in a real working environment. Units studied include, Communicate using customer service language, Follow the rules to deliver customer service, Deal with customers face to face, Communicate effectively with customers and Do your job in a customer friendly way.
Additional Information
You will be expected to secure a work placement in a retail or business based environment, such as local supermarkets, businesses or larger retailers. Where needed additional support from the Learning Mentor and Disability Action is also available to support your transition through the course. You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

Entry Requirements
No formal entry requirements, however students will be asked to undertake an initial assessment and informal interview.

Progression
On completion students can progress onto the Level 2 in Retail Skills, L2 Certificate in Retail Knowledge or Employment. These courses will further develop your knowledge and understanding of the retail industry.

Assessment Methods
The course is assessed through portfolio building, group work, questioning, observation and work placement.
LEVEL 2 IN INTERIOR SYSTEMS

Course Code: PINTSY2
Session Code: RET1A
Awarding Body: City & Guilds
Level: 2
Duration: 2 years
Campus Location: Enniskillen
Interview Required: Yes
Course Coordinator Name: Enniskillen - John McTeggart
John.McTeggart@swc.ac.uk

Course Description
The Drylining/Interior Systems qualifications are currently offered at Level 2 and is designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. The course supports the knowledge and Skills development requirements for access into the Drylining/Interior Systems working environment. Drylining/Interior Systems is an emerging trade which is experiencing significant growth and there is a shortage of trained operatives in this area.

What You Will Learn
You will be part of a team working on Drylining/Interior Systems projects. You will carry out work in the commercial and domestic market and will learn a range of skills such as: how to read plans, line out compartments to form flats or office space. You will learn how to measure, mark out, cut and erect partition walls, erect ceilings and form lift shafts. You will learn how to fix drylining board to walls and ceilings and how to carry out fire proofing.
**Additional Information**
You will be employed from day one with a progressive company carrying out contracts all over Europe. The Apprenticeship offers an excellent remuneration package and there are opportunities to travel. Health and Safety gear and full tool set supplied. Course delivery is block based with only 20 weeks in college and the remainder on site. You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology.

**Entry Requirements**
There are no formal entry requirements for this qualification, however, learners must have the potential to successfully gain the qualification at level 2.

**Progression**
Achievement of this qualification will provide opportunities to progress to further qualifications and training at Level 3.
ELECTRICAL INSTALLATION COURSES

Level 3 in Electrotechnical Technologies

www.swc.ac.uk  028 8225 0109
LEVEL 3 IN ELECTROTECHNICAL TECHNOLOGY

Course Code: PELECT3
Session Code: RDT1A
Awarding Body: City & Guilds
Level: 3
Duration: 4 years
Campus Location: Dungannon Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name: Dungannon - Garry O’Neill Garry.O’Neill@swc.ac.uk Gavin O’Hagan Gavin.O’Hagan@swc.ac.uk Michael Brogan Michael.Brogan@swc.ac.uk Enniskillen - Rodney Hicks Rodney.Hicks@swc.ac.uk Gerard O’Brien Gerard.O’Brien@swc.ac.uk Omagh - Barry Connolly Barry.Connolly@swc.ac.uk Mark Dalton Mark.Dalton@swc.ac.uk

Course Description
This qualification is recognised as being the sole pathway to becoming a JIB registered electrician in either electrical installation or electrical maintenance. Possession of a C&G Level 3 in Electrotechnical Technology entitles the holder to apply to be recognised on the UK Register of Electricians. You must be in paid employment to enrol on this course.

What You Will Learn
You will learn a range of practical skills including: Health and Safety legislation, Environmental legislation, Installation Practices and Procedures Electrical Scientific Principles, Inspection and Testing, Fault Finding and Diagnosis, Design and Installation. You will develop your hand skills in the use of associated hand, measuring and power tools. You will also complete a number of classroom based units related to the practical skills.
Additional Information
Throughout the apprenticeship, in addition to the above skills and knowledge, a range of core behaviours will also be developed: evidence of team working, effective communication, a strong work ethic and an awareness of health and safety issues.

Assessment Methods
Assessment comprises workshop and workplace practicals, on-line tests, open book assignments and written and portfolio based collation of on-site evidence (years 3 and years 4).

Entry Requirements
Applicants must have a total of 16 points, with at least grade C’s in English Language (or Literature) and Maths or equivalent Essential Skill at level 2 or above. Ideally you also hold a grade C or equivalent in ICT.

Progression
This qualification will lead directly to industry employment or progression to Level 4 Site Supervision.
ENGINEERING COURSES

GOLD Engineering 54-55
Level 1 Engineering 56-57
Level 2 NVQ Engineering 58-59
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Course Code: PWELD3
Session Code: RDT1A
Awarding Body: Pearson’s BTEC and ETA /City & Guilds
Level: 3
Duration: 2 year
Campus Location: Dungannon Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name: Dungannon - Una Taylor Una.Taylor@swc.ac.uk
Enniskillen - Gareth Rooney Gareth.Rooney@swc.ac.uk
Omagh - Simon Keenan Simon.Keenan@swc.ac.uk

Course Description
The course is designed to equip individuals with knowledge, understanding and practical skills required for success in a range of mechanical and electrical engineering related occupations. This course comprises a BTEC Level 3 Diploma in Engineering alongside both NVQ Level 2 and NVQ Level 3.

What You Will Learn
There are a wide variety of modules to follow and from these learners will gain the knowledge, skills and aptitudes to progress into employment or progress into higher level courses. Modules include: Health and Safety in Engineering, Engineering Project, Communications for Engineering Technicians, Electro, pneumatic and hydraulic systems and Electrical and Electronic Principles.

Additional Information
For those not having IT at GCSE it will be compulsory to undertake Essential skills at level 2 in ICT.
Assessment Methods
There are two separate assessment methods throughout the course. The academic BTEC assessments are 100% coursework based and will be primarily be carried out by the use of projects and assignments throughout the duration of the course. The more practical NVQ element of the course will be assessed in college and from work based visits.

Entry Requirements
6 GCSEs at grades A* - C including Mathematics and English or equivalent. Entry is also subject to: Successful interview, Psychometric test and employment with suitable company.

Progression
Upon successful completion candidates can progress to the Level 4 HNC or to the Level 5 HLA (Higher Level Apprenticeship) Foundation Degree in Manufacturing Engineering or Mechatronics.
LEVEL 1 ENGINEERING

Course Code: PWELD1
Session Code: RDT1A
Awarding Body: City & Guilds/ETA
Level: 1
Duration: 2 years
Campus Location: Dungannon Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Alastair Booth Alastair.Booth@swc.ac.uk
Enniskillen - Gareth Rooney Gareth.Rooney@swc.ac.uk
Omagh - David Patrick David.Patrick@swc.ac.uk

Course Description
The course supports the skills and knowledge development requirements for access into the engineering working environment.

What You Will Learn
You will learn basic Health and Safety, how to read and take basic engineering instructions in order to carryout basic MIG welds to certain specifications and produce components using a variety of techniques and tools.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development. You will also be supported to gain a work placement in the Engineering sector.

Assessment Methods
The practical units are assessed by short answer question papers and practical tasks completed in the college workshop. The theory is by an online multiple-choice assessment.

Progression
Completion of the Level 1 in Engineering enables career progression to Level 2 NVQ.

THE COURSE SUPPORTS THE SKILLS AND KNOWLEDGE DEVELOPMENT REQUIREMENTS FOR ACCESS INTO THE ENGINEERING WORKING ENVIRONMENT.
LEVEL 2 NVQ ENGINEERING

Course Code: PWELD2
Session Code: RDT1A
Awarding Body: City & Guilds
Level: 2
Duration: 2 year
Campus Location: Dungannon Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Alastair Booth
Alastair.Booth@swc.ac.uk
Enniskillen - Gareth Rooney
Gareth.Rooney@swc.ac.uk
Omagh - David Patrick
David.Patrick@swc.ac.uk

Course Description
The course supports the skills and knowledge development requirements for access into the engineering working environment. The course supports learner skills and knowledge development for the following pathways: Maintenance Technology; Fabrication and Welding Technology; Electrical and Electronics Technology, Technical Support.

What You Will Learn
You will learn Health and Safety in Engineering, how to read and take engineering instructions in order to carry out engineering activities including the following: Produce MIG welds to specification, produce components to specification and produce plate work components and assemblies. Additional units can be undertaken to support company/job requirements.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge testing in the format of multiple choice questions under exam conditions and practical assessments. Practical assessments will be assessed on work based evidence and direct observation in the workplace.

Entry Requirements
There are no formal entry requirements for this qualification, however, learners must have the potential to successfully gain the qualification. The minimum age requirement for this qualification is 16 plus.

Progression
Completion of Level 2 Engineering enables career progression to Level 3 Diploma in Engineering in a variety of disciplines.
Level 3 NVQ Engineering

Course Code: PWELD3
Session Code: RDT1A
Awarding Body: City & Guilds/ETA
Level: 3
Duration: 2 years
Campus Location: Dungannon Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name: Dungannon - Alastair Booth Alastair.Booth@swc.ac.uk
Enniskillen - Gareth Rooney Gareth.Rooney@swc.ac.uk
Omagh - David Patrick David.Patrick@swc.ac.uk

Course Description
The Level 3 Engineering Apprenticeship will provide learners with a range of technical skills and knowledge enabling them to either gain employment or progress into further training within the Manufacturing or Maintenance Engineering sector.

What You Will Learn
There are a variety of pathways to follow and learners will gain the knowledge, skills and aptitudes to progress into employment or progress into higher level courses.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. Optional units can be undertaken to support the pathway chosen and company/job requirements.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge testing in the format of multiple choice questions under exam conditions and practical assessments. Practical assessments will be assessed on work based evidence and direct observation in the workplace.

Entry Requirements
All candidates will need to be in paid employment. Candidates will usually require a related L2 Qualification. Adult entrants will be considered if they have appropriate prior learning and experience.

Progression
Completion of Level 3 Engineering enables career progression to Level 5 Higher Level Apprenticeships in Engineering in the following disciplines: Mechatronics/Manufacturing Engineering. Alternatively, an HNC L4 in Engineering is available.
Course Code: PWELD3
Session Code: RDT1A
Awarding Body: Pearson’s BTEC and ETA
Level: 3
Duration: 2 year
Campus Location: Dungannon
Interview Required: Yes
Course Coordinator Name: Dungannon - Una Taylor
Una.Taylor@swc.ac.uk

Course Description
The course is designed to equip individuals with knowledge, understanding and practical skills required for success in a range of mechanical and electrical engineering related occupations. This course comprises a BTEC Level 3 Diploma in Engineering alongside both NVQ Level 2 and NVQ Level 3.

THE COURSE IS DESIGNED TO EQUIP INDIVIDUALS WITH KNOWLEDGE, UNDERSTANDING AND PRACTICAL SKILLS
What You Will Learn
There are a wide variety of modules to follow and from these learners will gain the knowledge, skills and aptitudes to progress into employment or progress into higher level courses. Modules include: Health and Safety in Engineering, Engineering Project, Communications for Engineering Technicians, Electro, pneumatic and hydraulic systems and Electrical and Electronic Principles.

Additional Information
For those not having IT at GCSE it will be compulsory to undertake Essential skills at level 2 in ICT.

Assessment Methods
There are two separate assessment methods throughout the course. The academic BTEC assessments are 100% coursework based and will be primarily be carried out by the use of projects and assignments throughout the duration of the course. The more practical NVQ element of the course will be assessed in college and from work based visits.

Entry Requirements
6 GCSEs at grades A* - C including Mathematics and English or equivalent. Entry is also subject to: Successful interview, Psychometric test and employment with suitable company.

Progression
Upon successful completion candidates can progress to the Level 4 HNC or to the Level 5 HLA (Higher Level Apprenticeship) Foundation Degree in Manufacturing Engineering or Mechatronics.
FINANCIAL SERVICES COURSES

Level 2 NVQ Providing Financial Services  
66-67

Level 3 NVQ Providing Financial Services  
68-69

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LEVEL 2 NVQ PROVIDING FINANCIAL SERVICES

Course Code: PFINANCE2
Session Code: RET1A
Awarding Body: City & Guilds
Level: 2
Duration: 2 years
Campus Location: Enniskillen
Interview Required: Yes
Course Coordinator Name: Enniskillen - Gareth Rooney
Gareth.Rooney@swc.ac.uk

Course Description
The Level 2 Certificate in Providing Financial Services provides a range of knowledge and practice required to work in the insurance industry. The Level 2 NVQ Diploma [600/1624/3] is the competence qualification and the theory is delivered by completion of CII IF1 Insurance, Legal & Regulatory qualification. The NVQ is delivered through observations and ongoing assessment in the workplace.

What You Will Learn
You will benefit from skills development in time management, planning, prioritising and organising work, in addition to learning about the insurance market, legal principles and procedures and the major classes of insurance.
Additional Information
You will be required to complete Essential Skills in Literacy and Numeracy at an appropriate level if you do not have a GCSE grade C or Level 2 Essential Skills in English and Maths.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge testing in the format of multiple choice questions under exam conditions and practical assessments on work based evidence and observations in the workplace.

Entry Requirements
There are no formal entry requirements for this qualification, however, learners must have the potential to successfully gain the qualification. The minimum age requirement for this qualification is 16 plus.

Progression
This level 2 qualification will give you the opportunity to progress to Level 3 in Providing Financial Services.
LEVEL 3 NVQ PROVIDING FINANCIAL SERVICES

Course Code: PFINANCE3
Session Code: RET1A
Awarding Body: City & Guilds
Level: 3
Duration: 2 years
Campus Location: Enniskillen
Interview Required: Yes
Course Coordinator Name: Enniskillen - Gareth Rooney
Gareth.Rooney@swc.ac.uk

Course Description
The Level 3 Certificate in Providing Financial Services provides a range of knowledge and practice required to work in the insurance industry. The Level 3 NVQ Diploma (600/1639/5) is the competence qualification and the theory is delivered by completion of CII IF2 General Insurance qualification. The NVQ is delivered over 6 months, by one half-day workshop per month, with observations and ongoing assessment in the workplace.

What You Will Learn
You will benefit from skills development in team working, report writing and complaints handling in the workshops, providing evidence of Continuing Professional Development.
**Additional Information**
You will be required to complete Essential Skills in Literacy and Numeracy at an appropriate level if you do not have a GCSE grade C or Level 2 Essential Skills in English and Maths.

**Assessment Methods**
Achievement of this qualification will be assessed via a combination of knowledge testing under exam conditions and practical assessments, on work based evidence and direct observation in the workplace.

**Entry Requirements**
There are no formal entry requirements for this qualification, however, learners must have the potential to successfully gain the qualification. The minimum age requirement for this qualification is 16 plus.

**Progression**
Learners can progress onto Level 4 qualification in Providing Financial Services.

THE NVQ IS DELIVERED OVER 6 MONTHS, BY ONE HALF-DAY WORKSHOP PER MONTH, WITH OBSERVATIONS AND ONGOING ASSESSMENT IN THE WORKPLACE.
MECHANICAL REPAIRS COURSES

City & Guilds Level 1 Diploma in Vehicle Maintenance  72-73
Level 2 Diploma in Heavy Vehicle Maintenance and Repair  74-75
Level 2 Diploma in Light Vehicle Maintenance & Repairs  76-77
Level 2 Diploma in Work-Based Land-Based Engineering  78-79
Level 3 Diploma in Work-Based Land-Based Engineering  80-81
City & Guilds Level 3 Diploma in Heavy Vehicle Maintenance and Repair Competence  82-83
City & Guilds Level 3 Diploma in Light Vehicle Maintenance and Repair Competence  84-85
Motor Vehicle [GOLD]  86-87
CITY & GUILDS
LEVEL 1 DIPLOMA
IN VEHICLE MAINTENANCE

**Course Code:** PLVR1  
**Session Code:** RDT1A  
**Awarding Body:** City & Guilds  
**Level:** 1  
**Duration:** 2 years  
**Campus Location:** Dungannon  Enniskillen Omagh  
**Interview Required:** Yes  
**Course Coordinator Name:**  
Dungannon - Declan McCaughey  Declan.McCaughey@swc.ac.uk  
Enniskillen - Raymond Fitzpatrick  Raymond.Fitzpatrick@swc.ac.uk  
Omagh - Niall McElchar  Niall.McElchar@swc.ac.uk

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**Course Description**  
The Level 1 Diploma in Vehicle Maintenance is an introductory qualification for those who want to start a career in the retail motor industry. They will develop the skills and the knowledge required to progress on to higher qualifications.

**What You Will Learn**  
You will learn how to remove and replace parts on a range of vehicles. You will also be able to fit and repair a range of tyres.

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YOU WILL LEARN HOW TO REMOVE AND REPLACE PARTS ON A RANGE OF VEHICLES.
Additional Information
Learners will be placed in a garage for one day per week and attend college four days per week. You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have grade Cs in these subjects. You will also study broader transferable skills in Employability and Personal and Social Development.

Assessment Methods
Learners are assessed in the college by using the following methods: Observation, Assessor testimony and Verbal questioning of essential knowledge. Learners also have to sit one multiple choice test which requires a pass rate of 60%.

Entry Requirements
Learners are not required to hold any previous qualifications or experience to enter into this course. They will be interviewed to establish their desire and aptitude to work in the motor vehicle industry.

Progression
Successful learners can progress to the Level 2 Diploma in Light Vehicle Maintenance & Repair or into employment.
LEVEL 2 DIPLOMA IN HEAVY VEHICLE MAINTENANCE AND REPAIR

Course Code: PHVR2
Session Code: RDT1A
Awarding Body: City & Guilds
Level: 2
Duration: 2 years
Campus Location: Dungannon Omagh
Interview Required: Yes
Course Coordinator Name: Dungannon - Gareth Donnelly Gareth.Donnelly@swc.ac.uk
                     Omagh - Joshua Semple Joshua.Semple@swc.ac.uk

Course Description
This course is for candidates looking to develop the key skills and understanding in motor vehicle systems. Successful candidates will have the basic skills needed to apply for an automotive apprenticeship or similar engineering pathway. It will allow candidates to learn, develop and practise the skills required for employment and/or career progression in the automotive industry.
What You Will Learn
You will be able to remove and replace parts and components from heavy vehicles. You will also be able to service heavy vehicles.

Additional Information
Learners will be placed in a garage and attend college two days per week. You will be required to complete Essential Skills in Literacy, Numeracy and ICT at level 2 if you do not have a GCSE grade C in these subjects. You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.

Assessment Methods
Assessment consists of assignments (practical assessment workbooks) comprising of practical tasks and knowledge based online multiple choice tests.

Entry Requirements
GCSE English and Maths grade D or above.

Progression
Completion of this course allows candidates to progress into employment or to the Level 3 Diploma in Heavy Vehicle Maintenance and Repair.

YOU WILL BE ABLE TO REMOVE AND REPLACE PARTS AND COMPONENTS FROM HEAVY VEHICLES.
LEVEL 2 DIPLOMA IN LIGHT VEHICLE MAINTENANCE & REPAIR

Course Code: PLVR2
Session Code: RDT1A
Awarding Body: City & Guilds
Level: 2
Duration: 2 years
Campus Location: Dungannon Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Declan McCaughey Declan.McCaughey@swc.ac.uk
Enniskillen - Raymond Fitzpatrick Raymond.Fitzpatrick@swc.ac.uk
Omagh - Niall McElchar Niall.McElchar@swc.ac.uk

Course Description
The Level 2 Diploma in Light Vehicle Maintenance and Repair is for learners commencing or developing a career in the motor industry. This practical qualification demonstrates their in removing and replacing parts competently on light vehicles.

What You Will Learn
You will be able to remove and replace parts and components from light vehicles. You will also be able to service light vehicles.
Additional Information
Learners will be placed in a garage and attend college two days per week. You will be required to complete Essential Skills in Literacy, Numeracy and ICT at level 2 if you do not have a GCSE grade C in these subjects. You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.

Entry Requirements
GCSE English and Maths Grade D or above.

Progression
Successful learners will progress to Level 3 Diploma In Light Vehicle Maintenance and Repair. In addition, they could also progress into employment as a fitter in maintenance and repair.

Assessment Methods
This qualification is assessed through a portfolio of evidence and online multiple choice tests. Practical abilities will be assessed in the workplace.
# LEVEL 2 DIPLOMA IN WORK-BASED LAND-BASED ENGINEERING

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<th>Course Code:</th>
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<td>Omagh</td>
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<tr>
<td>Interview Required:</td>
<td>Yes</td>
</tr>
</tbody>
</table>
| Course Coordinator Name: | Omagh - Clive Reid  
Clive.Reid@swc.ac.uk |

## Course Description
This qualification is a work related, competence based qualification. It reflects the skills and knowledge needed to do a job effectively, and shows that a learner is competent in the area of work the qualification represents. Learners will have access to state of the art machinery and equipment which will enable them to work in the Land Based Engineering industry.
What You Will Learn
You will be able to remove and replace parts and components from tractors and machinery. You will also be able to service tractors and machinery.

Additional Information
Learners will be placed in an agricultural garage and attend college two days per week. You will be required to complete Essential Skills in Literacy, Numeracy and ICT at level 2 if you do not have a GCSE grade C in these subjects. You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.

Assessment Methods
The units will be assessed via work-based evidence in a portfolio. The authenticity, sufficiency and validity of the evidence will be judged by the assessor. There is one independent test which requires a pass mark of 50%.

Entry Requirements
GCSE English and Maths Grade D or above.

Progression
Successful learners will progress to Level 3 Diploma in Work-based Land-based Engineering Operations which will subsequently lead to the Level 4 Certificate in Advanced Automotive Techniques.
LEVEL 3 DIPLOMA IN WORK-BASED LAND-BASED ENGINEERING

Course Description
This Level 3 Diploma will allow learners to develop and practise the skills required for employment and/or career progression in the land-based machinery/engineering sector. It will allow you to service and repair agricultural tractors and machinery.

What You Will Learn
You will be able to inspect, test and diagnose faults in tractors and machinery. You will gain skills to meet and deal with customers in a professional manner, manage your own time and keep appropriate records.

Additional Information
Learners will be employed in an agricultural garage and attend college one day per week. You will be required to complete Essential Skills in Literacy, Numeracy and ICT at level 2 if you do not have a GCSE grade C in these subjects.

Course Code: PLBE3
Session Code: RDT1A
Awarding Body: City & Guilds
Level: 3
Duration: 2 years
Campus Location: Omagh
Interview Required: Yes
Course Coordinator Name: Omagh - Declan McGirr
Declan.McGirr@swc.ac.uk

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Assessment Methods
Assessment of practical skills and underpinning knowledge is a continuous process throughout the course. Assessment of learner competence will be based upon realistic work place situations, performing purposeful and recognisable tasks which will require a combination of skills and related knowledge.

Entry Requirements
All learners are expected to be qualified to Level 2 before commencing this advanced programme or have at least 3 years experience working as a mechanic in land-based machinery/engineering sector.

Progression
Progression can be to a Level 4 Certificate in Advanced Automotive Diagnostic Techniques or a Level 5 Foundation Degree in an engineering discipline.
CITY & GUILDS LEVEL 3 DIPLOMA IN HEAVY VEHICLE MAINTENANCE AND REPAIR COMPETENCE

**Course Code:** PHVR3  
**Session Code:** RDT1A  
**Awarding Body:** City & Guilds  
**Level:** 3  
**Duration:** 2 years  
**Campus Location:** Dungannon, Omagh  
**Interview Required:** Yes  
**Course Coordinator Name:**  
Dungannon - Gareth Donnelly  
Gareth.Donnelly@swc.ac.uk  
Omagh - Brendan McCullagh  
BrendanAlphonsus.McCullagh@swc.ac.uk

**Course Description**  
The Level 3 Diploma in Heavy Vehicle Maintenance and Repair covers complex faults in lorries and coaches. Learners will be taught how to diagnose faults using the correct diagnostic procedure. This is a City & Guilds qualification recognised in over 300 countries. Learners will gain status as a fully qualified Heavy Vehicle Mechanic.
What You Will Learn
You will be able to inspect, test and diagnose faults on a range of heavy vehicles. You will gain skills to meet and deal with customers in a professional manner, manage your own time and keep appropriate records.

Additional Information
Learners will be employed in a garage and attend college one day per week. You will be required to complete Essential Skills in Literacy, Numeracy and ICT at level 2 if you do not have a GCSE grade C in these subjects.

Assessment Methods
The units will be assessed by the gathering of work-based evidence into a portfolio. The authenticity, sufficiency and validity of the evidence will be judged by the assessor. There are also five online tests which require a pass mark of 60%.

Entry Requirements
This course is suitable for learners progressing from NVQ Level 2 HVR or mechanics currently working in the motor industry with minimum five years' industrial experience. Learners will have to undergo an interview to establish an aptitude and desire to work in the heavy motor vehicle industry.

Progression
This course leads directly to a career in the Heavy Motor Vehicle industry or progression to the Level 4 Certificate in Advanced Automotive Diagnostic Techniques or a Level 5 Foundation Degree in an engineering discipline.
CITY & GUILDS LEVEL 3 DIPLOMA IN LIGHT VEHICLE MAINTENANCE AND REPAIR COMPETENCE

Course Code: PLVR3
Session Code: RDT1A
Awarding Body: City & Guilds
Level: 3
Duration: 2 years
Campus Location: Dungannon Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name:
Dungannon - Declan McCaughey Declan.McCaughey@swc.ac.uk
Enniskillen - Raymond Fitzpatrick Raymond.Fitzpatrick@swc.ac.uk
Omagh - Niall McElchar Niall.McElchar@swc.ac.uk

Course Description
The Level 3 Diploma in Light Vehicle Maintenance and Repair covers complex faults in cars and small vans. Learners will be taught how to diagnose faults using the correct diagnostic procedure. They will have access to the most up to date technologies in the sector. The qualification is recognised in over 300 countries. Learners will gain status as a fully qualified Vehicle Mechanic.

What You Will Learn
You will be able to inspect, test and diagnose faults on a range of light vehicles. You will gain skills to meet and deal with customers in a professional manner, manage your own time and keep appropriate records.
Additional Information
Learners will be employed in a garage and attend college one day per week. You will be required to complete Essential Skills in Literacy, Numeracy and ICT at level 2 if you do not have a GCSE grade C in these subjects.

Assessment Methods
The units will be assessed by the gathering of work-based evidence into a portfolio. The authenticity, sufficiency and validity of the evidence will be judged by the assessor. There are also online t tests which require a pass mark of 60%.

Entry Requirements
This course is suitable for learners progressing from NVQ Level 2 LVR or mechanics currently working in the motor industry with minimum five years’ industrial experience. Learners will have to undergo an interview to establish an aptitude and desire to work in the motor vehicle industry.

Progression
This course leads directly to a career in the Motor Vehicle Industry or progression can be to the Level 4 Certificate in Advanced Automotive Diagnostic Techniques or a Level 5 Foundation Degree in an engineering discipline.
MOTOR VEHICLE (GOLD)

Course Code: PLVR3
Session Code: RDT1A
Awarding Body: Pearson’s BTEC and IMI
Level: 3
Duration: 3 years
Campus Location: Dungannon
Interview Required: Yes
Course Coordinator Name: Dungannon - Declan McCaughey
Declan.McCaughey@swc.ac.uk

Course Description
The course supports the skills and knowledge development requirements for technicians in the Light Vehicle repair industry and contains 3 components: BTEC Level 3 Diploma in Vehicle Technology (equivalent in size to two A levels, [core knowledge]). IMI NVQ L2 in LVR and IMI NVQ L3 in LVR.

What You Will Learn
You will be able to inspect, test and diagnose faults on a range of light vehicles. You will gain skills to meet and deal with customers in a professional manner, manage your own time and keep appropriate records.
Additional Information
The GOLD Motor Vehicle is designed for high achieving candidates in order to provide a new pathway to Vehicle Technician/Master Technician status. Learners will be employed in a garage for the duration of the qualification.

Assessment Methods
There are two separate assessment methods throughout the course. The academic BTEC assessments are 100% coursework based and will be primarily carried out by the use of projects and assignments throughout the duration of the course. The more practical NVQ element of the course will be assessed through 'work based visits' where you produce work evidence to satisfy pre-determined criteria at Level 2 and 3.

Entry Requirements
5 GCSEs at grades A* - C including Mathematics and English or equivalent. Entry is also subject to: Successful interview/Psychometric test/Gaining Employment with suitable company.

Progression
Learners can progress to the NVQ Level 4 Advanced Automotive Diagnostic Techniques.

YOU WILL BE ABLE TO INSPECT, TEST AND DIAGNOSE FAULTS ON A RANGE OF LIGHT VEHICLES.
PAINTING AND DECORATING COURSES

Level 1 Diploma in Painting and Decorating  90–91
Level 2 NVQ in Painting and Decorating  92–93
Level 3 Painting and Decorating  94–95
LEVEL 1 DIPLOMA IN PAINTING AND DECORATING

Course Code: PPAIN1
Session Code: RET1A
Awarding Body: Cskills Awards
Level: 1
Duration: 2 years
Campus Location: Enniskillen
Interview Required: Yes
Course Coordinator Name:
Enniskillen - Conrad Wheeler
Conrad.Wheeler@swc.ac.uk

Course Description
The Level 1 Painting and decorating qualification is designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. The course supports the knowledge and skills development required for access to higher qualifications in Painting and decorating. Learners will benefit from tutors with industrial experience, state of the art facilities and resources and real work experiences.

LEARNERS WILL BENEFIT FROM TUTORS WITH INDUSTRIAL EXPERIENCE, STATE OF THE ART FACILITIES AND RESOURCES AND REAL WORK EXPERIENCES.
What You Will Learn
You will learn the basic practical and knowledge skills necessary to gain employment and progress on to Level 2. These are covered in a range of practical and theory modules covering: preparation and protecting the work area, prepare a range of surfaces wood, metal and plastered surfaces, apply paint by brush and roller, apply coverings to ceilings and walls, erect and dismantle access working platforms and prepare for and apply specialist decorative finishes.

Assessment Methods
There are no formal examinations for this qualification. The course is assessed through a series of competence based assessments in College and the work place.

Entry Requirements
There are no formal entry requirements for this qualification; however, learners must have the potential to successfully gain the qualification. The minimum age requirement for this qualification is 16 plus.

Progression
Achievement of this qualification will enable the learner to progress to Level 2 and follow a career in Painting & Decorating with further progression to Level 3.

Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.
LEVEL 2 NVQ IN PAINTING AND DECORATING

Course Code: PPAINT2
Session Code: RET1A
Awarding Body: Cskills Awards
Level: 2
Duration: 2 years
Campus Location: Enniskillen
Interview Required: Yes
Course Coordinator Name: Enniskillen - Conrad Wheeler
Conrad.Wheeler@swc.ac.uk

Course Description
The Level 2 Painting and decorating qualification is designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. Thus it is necessary for applicants to be in appropriate employment or work placement. The course supports the knowledge and Skills development requirements for access at all levels into the Painting and decorating working environment.
What You Will Learn
You will learn the essential practical skills and knowledge necessary to enable you to gain employment in this field. These are covered in a range of practical and theory modules covering: prepare and protect the work and surrounding area, prepare a range of surfaces - wood, metal and plastered surfaces, apply paint by brush and roller, apply coverings to ceilings and walls, erect and dismantle access working platforms, prepare for and apply specialist decorative finishes, apply stencils, apply paint systems by use of HVLP spray equipment and apply paint systems by the airless spray method.

Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT at an appropriate level if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.

Assessment Methods
There are no formal examinations for this qualification. The course is assessed through a series of competence based assessments within College and the work place.

Entry Requirements
There are no formal entry requirements for this qualification, however learners must have the potential to successfully gain the qualification.

Progression
Achievement of this qualification will enable the learner to follow a career in Painting & Decorating with progression routes up to Level 3.
LEVEL 3 PAINTING AND DECORATING

Course Code: PPAINT3
Session Code: RET1A
Awarding Body: Cskills Awards
Level: 3
Duration: 2 years
Campus Location: Enniskillen
Interview Required: Yes
Course Coordinator Name: Enniskillen - Conrad Wheeler
Conrad.Wheeler@swc.ac.uk

Course Description
The Level 3 Painting and decorating qualification is designed to equip learners with the knowledge and skills to pursue a career within the Construction industry. The course supports the knowledge and Skills development requirements for access to all levels into the Painting and decorating working environment. You need to be employed to study this qualification.

What You Will Learn
You will gain the knowledge and skills to prepare and protect the work and surrounding area, prepare a range of surfaces wood, metal and plastered surfaces, apply paint systems by brush and roller, apply coverings to ceilings and walls, erect and dismantle access working platforms, prepare for and apply specialist decorative finishes, apply stencils, apply paint systems by use of HVLP spray equipment and apply paint systems by the airless spray method.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. Specialist Heritage skills (60067664) are offered as an Additionality.

Assessment Methods
The course is assessed through a series of competence based assessments within College and the workplace and end of unit tests.

Entry Requirements
It is expected that learners have successfully gained the Level 2 qualification before progressing to Level 3 or have substantial industry experience in this field.

Progression
Achievement of this qualification will enable the learner to follow a career in Painting & Decorating. It also provides the opportunity to progress to the Level 4 NVQ Diploma in Construction Site Supervision or a suitable Foundation Degree.
PLASTERING COURSES

Level 1 Diploma in Plastering
98-99

Level 2 NVQ Diploma in Plastering
100-101

Level 3 NVQ Diploma in Plastering
102-103

028 8225 0109
LEVEL 1 DIPLOMA IN PLASTERING

Course Code: PPLAST1
Session Code: ROT1A
Awarding Body: Cskills Awards
Level: 1
Duration: 1 year
Campus Location: Omagh
Interview Required: Yes
Course Coordinator Name: Omagh - Aquinas Devlin
Aquinas.Devlin@swc.ac.uk

Course Description
The Level 1 Diploma in Plastering has been designed to develop the skills, knowledge and understanding necessary for progression to further training at Level 2. It is also designed to allow you as an employee to demonstrate your competence in an employment role within the sector.

What You Will Learn
You will learn the basic practical and knowledge skills necessary to gain employment and progress on to Level 2. These are covered in a range of practical and theory modules covering: Health and safety in the workplace, Technical information, quantities and communication, Knowledge of construction technology, Prepare background surfaces and plaster materials. Apply plaster materials to internal backgrounds, Produce components from moulds, Form sand and cement screeds.
**Additional Information**

You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

**Assessment Methods**

Achievement of this qualification will be assessed via a combination of knowledge testing and practical assessments. Practical assessments will be assessed on work based evidence and direct observation in the workplace.

**Entry Requirements**

There are no formal entry requirements for this qualification, however, learners must have the potential to successfully gain the qualification. The minimum age requirement for this qualification is 16 plus.

**Progression**

This level 1 qualification will give you an introduction to Plastering. This means you will learn the hand skills and knowledge required for you to progress onto the Level 2 NVQ Diploma in Plastering.
Course Code: PPLAST2
Session Code: ROT1A
Awarding Body: Cskills Awards
Level: 2
Duration: 2 years
Campus Location: Omagh
Interview Required: Yes
Course Coordinator Name: Omagh - Aquinas Devlin
Aquinas.Devlin@swc.ac.uk

Course Description
The Level 2 NVQ Diploma in Plastering - Solid (Basic) is a competence qualification that has been developed for delivery in a working environment. The course has been designed to develop and recognise your skills, knowledge and competence so that you can work as a plasterer within the construction industry or progress onto further learning.

What You Will Learn
You will learn the essential practical skills and knowledge necessary to enable you to gain employment in this field. These are covered in a range of practical and theory modules covering:
You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge testing and practical assessments. Practical assessments will be assessed on work based evidence and direct observation in the workplace.

Entry Requirements
There are no formal entry requirements for this qualification, however, learners must have the potential to successfully gain the qualification. The minimum age requirement for this qualification is 16 plus.

Progression
This level 2 qualification will give you a robust understanding of Plastering. This means you will learn the skills, knowledge and competence required for you to enter work or progress onto the Level 3 NVQ Diploma in Plastering.

THE COURSE HAS BEEN DESIGNED TO DEVELOP AND RECOGNISE YOUR SKILLS, KNOWLEDGE AND COMPETENCE SO THAT YOU CAN WORK AS A PLASTERER WITHIN THE CONSTRUCTION INDUSTRY
LEVEL 3 NVQ DIPLOMA IN PLASTERING

Course Description
The Level 3 NVQ Diploma in Plastering qualification has been developed for delivery in a working environment. This means you need to be employed to study this qualification. The course has been designed to develop and recognise your skills, knowledge and competence so that you can work as a plasterer within the construction industry or progress onto further learning.

What You Will Learn
You will be able to demonstrate that you are competent against a set of performance statements. You will learn key practical skills and knowledge in the following areas: Health and Safety in the workplace, Producing Complex Internal Solid Plastering, Producing Complex External Rendering Finishes, Producing Complex Plasterwork Moulds in the Workplace, Installing Complex Fibrous Plaster Components, Running In-situ Mouldings in the Workplace.
Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology.

Assessment Methods
Achievement of this qualification will be assessed via a combination of knowledge testing and practical assessments. Practical assessments will be assessed on work based evidence and direct observation in the workplace.

Entry Requirements
The minimum age requirement for this qualification is 16 plus. However, it is necessary for applicants to have achieved the Level 2 qualification in Plastering or have substantial industrial experience in this area.

Progression
This level 3 qualification will give you a robust understanding of plastering and enables progression into employment or on to further qualifications such as Level 4 NVQ Diploma in Construction Site Supervision.
PLUMBING COURSES

Level 1 NVQ Diploma in Plumbing Studies  
106-107

Level 2 NVQ Diploma in Plumbing & Heating  
108-109

Level 3 NVQ Diploma in Plumbing & Heating  
110-111
LEVEL 1 NVQ DIPLOMA IN PLUMBING STUDIES

Course Code: PPLUMB1
Session Code: RET1A
Awarding Body: City & Guilds
Level: 1
Duration: 2 years
Campus Location: Enniskillen
Omagh
Interview Required: Yes
Course Coordinator Name:
Enniskillen - Brian McEvoy
Brian.McEvoy@swc.ac.uk
Omagh - Eamon Flanagan
Eamon.Flanagan@swc.ac.uk

Course Description
This qualification is for learners wanting to learn the basic skills and knowledge involved in plumbing. The qualification covers a range of basic tasks and underpinning knowledge involved in plumbing.

What You Will Learn
This qualification enables you to develop craft and hand-skills before progressing into further training within the Plumbing sector. All of the units develop your practical skills and enable you to demonstrate your ability to complete common tasks in units such as structure of the construction industry, safe working practices, above ground drainage, plastic and steel and copper pipework and installation, repair and maintenance.
Additional Information
You will be expected to secure a work placement in a plumbing related work environment, for example: either on a construction site, a plumbing retail store, or maintenance in hospital/schools. You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

Entry Requirements
No formal entry requirements, however students will be asked to undertake an initial assessment and informal interview. This qualification is suitable for anyone aged 16 and over.

Progression
This qualification does not lead directly to a job, but does provide learners with the basic core skills training, and underpinning knowledge to facilitate progression to the Level 2 NVQ Diploma in Plumbing and Heating.

Assessment Methods
The course is assessed through completion of a practical task manual in the workshop, and City and Guilds theory based assessments completed in class under exam conditions.
LEVEL 2 NVQ DIPLOMA IN PLUMBING & HEATING

Course Description
This qualification is intended for those who want to gain the practical skills and knowledge in the plumbing and heating sector to work as a competent tradesperson.

What You Will Learn
This programme of study incorporates technical training necessary for onsite installation and maintenance of modern plumbing and heating systems and technologies. It should enable you to select and use relevant knowledge of hot water, cold water, and central heating and sanitation systems. In addition it should develop practical skills such as pipework fabrication and jointing and enable you to complete the installation and maintenance of plumbing and heating systems.

Course Code: PPLUMB2
Session Code: RET1A
Awarding Body: City & Guilds
Level: 2
Duration: 2 years
Campus Location: Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name: Enniskillen - Brian McEvoy Brian.McEvoy@swc.ac.uk
Omagh - Christopher Robinson Christopher.Robinson@swc.ac.uk

www.swc.ac.uk 028 8225 0109
**Additional Information**
Applicants aged between 16 and 18 must secure a relevant work placement. Applicants aged 18 – 24 must secure a relevant paid apprenticeship with an employer. All students will be given opportunity to participate in external skills competitions, social excursions and educational trips.

**Assessment Methods**
Underpinning theory is assessed through 10 online Evolve examinations. Students will also complete practical assignments in the workshop. An onsite portfolio must also be completed to evidence competence in installing and maintaining plumbing and heating systems in a work environment. This includes the use of onsite observations, photographs, oral questioning, witness testimonies and candidate job records.

**Entry Requirements**
Desirable: GCSE C or equivalent in Maths, English and ICT. Candidates will be accepted with a GCSE grade D in Maths and English however must complete the following equivalent Essential Skills qualifications as part of the programme: Application of Number - Level 2 Communication - Level 2 ICT – Level 1.

**Progression**
On completion students can progress onto the Level 3 NVQ Diploma in Plumbing and Heating.
LEVEL 3 NVQ DIPLOMA IN PLUMBING & HEATING

Course Code: PPLUMB3
Session Code: RET1A
Awarding Body: City & Guilds
Level: 3
Duration: 2 years
Campus Location: Enniskillen Omagh
Interview Required: Yes
Course Coordinator Name:
Enniskillen - Brian McEvoy
Brian.McEvoy@swc.ac.uk
Omagh - Eamon Flanagan
Eamon.Flanagan@swc.ac.uk

Course Description
The Level 3 NVQ Diploma in Plumbing & Heating qualification has been developed for delivery in a working environment. This means you need to be employed to study this qualification. The course has been designed to develop and recognise your skills, knowledge and competence so that you can work as a plumber or progress onto further learning.

AREAS OF STUDY INCLUDE DOMESTIC HOT AND COLD WATER SYSTEMS, CENTRAL HEATING SYSTEMS, SANITATION SYSTEMS AND ENVIRONMENTAL TECHNOLOGIES.
**What You Will Learn**
This course covers the essential knowledge and skills needed for a successful career in domestic plumbing and heating. Areas of study include domestic hot and cold water systems, central heating systems, sanitation systems and environmental technologies.

**Additional Information**
Students must be in full time employment throughout the completion of the Level 3 course. You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. All students will be given opportunity to participate in external skills competitions, social excursions and educational trips.

**Assessment Methods**
The course is assessed through on-line exams, written design assignments, practical tasks in the workshop and an NVQ which includes on-site assessment.

**Entry Requirements**
The NVQ Level 3 plumbing and heating qualification is aimed at anyone who has already completed the Level 2 qualification, or who already has significant relevant experience and knowledge.

**Progression**
On completion students can progress onto Higher education courses such as Level 4 NVQ Diploma in Construction Site Supervision.
REFRIGERATION COURSES

Level 2 NVQ Diploma in Refrigeration

Level 3 NVQ Diploma in Servicing and Maintaining Refrigeration Systems

028 8225 0109
www.swc.ac.uk
Course Description
This Level 2 NVQ Diploma in Refrigeration will appeal to students that are interested in the area of Refrigeration & Air Conditioning. It aims to provide you with practical skills & theoretical knowledge needed to work within this industry. This course has been designed for applicants who are working or in placement within the industry.

What You Will Learn
Students will learn practical skills needed to install and maintain refrigeration systems. The practical skills are also complimented with theory units aimed to provide students with the working principles of the systems they will encounter in their work placements.

Additional Information
You will be required to complete Essential Skills in Literacy, Numeracy and ICT at an appropriate level if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development where appropriate.
Assessment Methods
Theory units are assessed by online evolve examinations at the end of each unit. Students will also complete practical assignments in a practical portfolio completed in the workshop. An onsite log book must also be completed to show evidence gathered from your workplace.

Entry Requirements
Students need a minimum grade D in GCSE Maths and, a D in GCSE English in order to get a training credit from Jobs and Benefits. However, students will need to work towards a Level 2 in both Numeracy and Literacy if they achieve below a grade C in their GCSE Maths and English.

Progression
On completion students can progress onto the Level 3 NVQ Diploma in Servicing and Maintaining Refrigeration Systems.
LEVEL 3 NVQ DIPLOMA IN SERVICING AND MAINTAINING REFRIGERATION SYSTEMS

Course Code: 60009913
Session Code: RET1A
Awarding Body: City & Guilds
Level: 3
Duration: 2 year
Campus Location: Enniskillen
Interview Required: Yes
Course Coordinator Name: Enniskillen - Raymond Howe
Raymond.Howe@swc.ac.uk

Course Description
This NVQ Level 3 NVQ Diploma in Servicing and Maintaining Refrigeration Systems will appeal to students that have completed the NVQ Level 2 Diploma and want to continue their studies within the industry. You will need to be in employment within industry to complete this Level 3 qualification.

What You Will Learn
Students will learn about and understand Halocarbon 'fluorinated' refrigeration system service and maintenance techniques needed to work as an engineer within the industry.
Additional Information
As an Apprentice NI student (18 to 24 years old) you will be expected to find employment within the industry and will be paid a wage from your employer. Training Support Officers can assist you with this.

Assessment Methods
Theory units are assessed by online evolve examinations at the end of each unit. An onsite NVQ log book must also be completed to show evidence gathered from your workplace.

Entry Requirements
Students must have achieved a grade C in GCSE English and Maths, or, Level 2 Essential Skills in Numeracy and Literacy. Level 1 ICT must also be completed. Students must have also completed a Level 2 NVQ Diploma in Refrigeration.

Progression
On completion students have an opportunity to progress to Level 4 Site Supervision.

STUDENTS WILL LEARN ABOUT AND UNDERSTAND HALOCARBON ‘FLUORINATED’ REFRIGERATION SYSTEM SERVICE AND MAINTENANCE
RETAIL SKILLS COURSES

NVQ Level 2 Certificate in Retail Skills

www.swc.ac.uk  028 8225 0109
NVQ LEVEL 2 CERTIFICATE IN RETAIL SKILLS

Course Description
NVQ Level 2 Certificate in Retail Skills is suitable for those who want to work in the retail sector or those who want to increase their skills level. This qualification allows you to learn, develop and practice the skills required for employment and/or career progression in retail as a sales professional.

Course Code: PRETAIL2
Session Code: ROT1A
Awarding Body: City & Guilds
Level: 2
Duration: 1 year
(1 year extension possible)
Campus Location: Omagh
Interview Required: Yes
Course Coordinator Name: Omagh - Peter McCloy
Peter.McCloy@swc.ac.uk
What You Will Learn
You will complete units in the following areas: Sales, Customer Support, Customer Complaints, Choosing Products, Positive Impression, and Health and Safety.

Additional Information
You will be expected to secure work placement in a retail or business based environment. You will be required to complete Essential Skills in Literacy, Numeracy and ICT if you do not have a GCSE grade C or Level 2 Essential Skills in English, Maths and Information Technology. You will also study broader transferable skills in Employability and Personal and Social Development.

Assessment Methods
You will learn on the job in the work environment and compile a portfolio of evidence for assessment. There will also be online tests, group work, questioning and observation in a work place setting.

Entry Requirements
GCSE English & Maths or Essential Skills L2 Communication/ L2 Application of Number are desirable criteria. Initial Assessment/Interview is required.

Progression
Progression to other courses within the South West College, for example NVQ L2 ICT is recommended. Other options include employment. These qualifications can help you to progress in a wide range of retail roles.